

## Medicare Supplement Business Contacts

### PHONE NUMBERS

Service Phone Number. **1 (855) 228-3771**

**Option 2 | Policy Holder**

- Press - 1 - Policy Owner Services*
- Press - 2 - Claims*

**Option 3 | New Application**

- Press - 1 - Telephone Interview*
- Press - 2 - Underwriting*

**Option 4 | Agent**

- Press - 1 - E-app Tech Support*
- Press - 2 - Underwriting*
- Press - 3 - Commission*
- Press - 4 - Customer Service*
- Press - 5 - Claims*

**Option 5 | Provider**

- Press - 1 - 1099*
- Press - 2 - Claims mailing*
- Press - 3 - Website information*
- Press - 4 - Receipt payment*
- Press - 5 - Benefits*
- Press - 6 - Claims*

Marketing Support ..... **1 (866) 380-6413 then  
Press 4 then Press 2**

Underwriting/

NB Fax Number ..... **1 (855) 227-6266**

Contracting..... **1 (866) 380-6413 then  
Press 3**

### EMAIL ADDRESSES

Marketing Support Email..... ***medsuppsupport@prosperitylife.com***

Commissions Email ..... ***medsuppsupport@prosperitylife.com***

### ADDRESSES

Addresses for mailing new business and delivery receipts | *When mailing or shipping your new business applications, be sure to use the appropriate address below.*

### NEW BUSINESS MAILING ADDRESS

**S.USA Life Insurance Company, Inc.**  
Medicare Supplement Administration  
P.O. Box 10853  
Clearwater, FL 33757-8853  
*(For MS and NC only)*

**SBLI USA Life Insurance Company, Inc.**  
Medicare Supplement Administration  
P.O. Box 10853  
Clearwater, FL 33757-8853

### OVERNIGHT ADDRESS

*(FOR USE ON OVERNIGHT MAIL ONLY)*

**S.USA Life Insurance Company, Inc.**  
17757 US HWY 19 N, Suite 660  
Clearwater, FL 33764  
*(For MS and NC only)*

**SBLI USA Life Insurance Company, Inc.**  
17757 US HWY 19 N, Suite 660  
Clearwater, FL 3376